



प्रशासनिक सुधार और लोक शिकायत विभाग
DEPARTMENT OF
ADMINISTRATIVE REFORMS
& PUBLIC GRIEVANCES

CPGRAMS

Welcome : Anirban Chakraborty

Grievance Status for registration number : DDESW/E/2024/0005244

Grievance Concerns To

Name Of Complainant

Anirban Chakraborty

Date of Receipt

20/10/2024

Received By Ministry/Department

Ex Servicemen Welfare

Grievance Description

Ex Servicemen Welfare >> Policy Matter >> Entitlement Rules

Service No. of ESM : XXXXXX

Rank Last Held : Nk

PPO No. : Not Provided

Concerned Record Office : Not Provided

Respected Official,

Please take necessary action based on the herewith attached complaint document.

Grievance Document



Current Status

Case closed

Date of Action

04/11/2024

Remarks

Pls upload copy of suitable reply to complainant

Reply Document



Officer Concerns To

Officer Name

Col Anaadi Sirothia (Jt Dir Complaints and Litigation)

Organisation name

Ex Servicemen Contributory Health Sechem

Contact Address

Central Organisation ECHS ECHS XX

Email Address

XXXXXXXXXXXXXX

Contact Number

XXXXXXX



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Tele No : _____
Fax – _____

REGD SDS/ E-MAIL

Regional Centre ECHS
HQ Eastern Command

202771/CPGRAMS/Med

01 Nov 2024

Anirban Chakraborty
s/o Nk Gopal Chakraborty (Retired) (Army)
2 No. Motilal Colony, PO-Rajbari Colony
Kolkata, West Bengal-700081
(Email- _____)

**CPGRAMS GRIEVANCE REGISTRATION NO : DDESW/E/2024/0005244,
DDESW/E/2024/0005245 AND MODEF/E/2024/0007862**

1. Please ref the fwg:-
 - (a) CPGRAMS Grievance No: DDESW/E/2024/0005244 dated 20 Oct 2024.
 - (b) CPGRAMS Grievance No: DDESW/E/2024/0005245 dated 20 Oct 2024.
 - (c) CPGRAMS Grievance No: MODEF/E/2024/0007862 dated 20 Oct 2024.
 - (d) Reply fwd by PC saltlake dt 30 Oct 2024(copy att).
2. The grievances submitted by the applicant in all three applications mentioned in para 1(a), (b) and (c) above, are similar and they pertain to grievances against the laid down Central Govt policies in vogue. Hence Nil Comments.
3. With reference to claim ID 32924686, it has already been settled.
4. With reference to claim ID 32371599 an NMI was raised on 21 Oct 2024 to BPA validator not to deduct against payable items vide CO ECHS letter No B/49778/AG/ECHS/Claims/Advisory dt 04 Oct 2022, and the matter is still with the BPA.
5. In view of the above, your grievance is disposed off from this office.



Enclosure : As above.

Copy to:-

Jt Dir (C & L)
Central Org ECHS

ECHS Polyclinic Salt Lake

- For Info please

- For info please

कर्मल / ची (C & L)
क्षेत्रीय निदेशक (C & L)
Regional Centre ECHS
कोलकाता - 700081

**CPGRAMS REGISTION NO: MODEF/E/2024/0007862,
DDESW/E/2024/0005244, DDESW/E/2024/0005245**

From : Lt Col Sanjoy Bhattacharyya

Wed, Oct 30, 2024 09:50 AM

7 attachments

Subject : CPGRAMS REGISTION NO:

MODEF/E/2024/0007862,
DDESW/E/2024/0005244,
DDESW/E/2024/0005245

To : Col Manoj Uniyal

Cc : Lt Col Pradeep
Chaudhary

Dear Sir,

1. Please ref your trail mail and fwg CPGRAM grievances :-

(a) DDESW/E/2024/0005244 dt 20 Oct 2024.

(b) DDESW/E/2024/0005245 dt 20 Oct 2024.

(c) DDESW/E/2024/0007862 dt 20 Oct 2024.

2. The grievances submitted by the applicant in all three applications mentioned above are similar. Most of the grievances are of policy in nature and hence no comments. However, the pharmacy claim ID 32371599 & 32924686 of applicant's father (Nk Gopal Chakraborty, Retd) are in process between BPA and RC Kolkata (copy of audit trail as on 29 Oct 24 is att for perusal).

3. Submitted for your information and necessary action please.

Warm Regards,
Lt Col S Bhattacharyya (Retd)
OIC PC Saltlake

https://archive.org/details/@oligarchy_of_india

From: "Col Manoj Uniyal" <

To: "Lt Col Sanjoy Bhattacharyya" <

Sent: Saturday, October 26, 2024 1:19:48 PM



PGPORTAL - Grievance Registration

3 messages

PGPORTAL <cpgrams-darpg@nic.in>
To:

Sun, Oct 20, 2024 at 13:12

Dear Sir/Madam,

Your grievance has been registered successfully in Public Grievances Portal.
Registration No. : MODEF/E/2024/0007862.

For more details visit <https://pgportal.gov.in/>.

Note: This is a system generated mail. Please do not reply to it.

PGPORTAL <cpgrams-darpg@nic.in>
To:

Sun, Oct 20, 2024 at 13:20

Dear Sir/Madam,

Your grievance has been registered successfully in Public Grievances Portal.
Registration No. : DDESW/E/2024/0005244.

[Quoted text hidden]

PGPORTAL <cpgrams-darpg@nic.in>
To:

Sun, Oct 20, 2024 at 13:28

Dear Sir/Madam,

Your grievance has been registered successfully in Public Grievances Portal.
Registration No. : DDESW/E/2024/0005245.

[Quoted text hidden]

https://archive.org/details/@oligarchy_of_india